Con-Systems Supplier Portal Re-Design

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Native PeopleSoft: Supplier Experience
Partner with the City

Find an Opportunity
View and Bid on Events

Announcements
The City and County of San Francisco would like to let our user base know that Microsoft Internet Explorer will no longer be supported to use for PeopleSoft applications and users should only use Firefox, Chrome, and Safari when using the PeopleSoft system.

Sign Up
Register your organization to start placing bids with the City.

Need Support?
Feel free to contact us with your questions.

Connect with Support
View Events and Place Bids

Department Event Name Event ID Event Status
All

Expand Saved Search Advanced Search Criteria Search

OPPORTUNITIES

Sort By

OCA - Bid Factor: Separator
Format: Sell | Type: RFx

Event ID: SFGOV-0000001586
Due 04/30/2019 12:47 PM PDT

OCA - Bid Factor: Yes/No
Format: RFI | Type: RFx

Event ID: SFGOV-0000001585
Due 04/30/2019 12:26 PM PDT

OCA - Bid Factor: Text
Format: Sell | Type: RFx

Event ID: SFGOV-0000001584
Due 04/30/2019 12:18 PM PDT
Logos point to different departments
OCA PUC | 4-Wheel Drive Backhoe/Loader

Due by: 05/10/2019 02:00 PM PDT
Start Date: 04/22/2019 11:15AM PDT

Bid Package

See Attachments
To ensure that your bid is successfully placed please review the attachments and submit the required documents.

Place Bid

Accept Invitation

Details

***** MANDATORY Pre-Bid Meeting on Wednesday, May 1, 2019 at 10:30 A.M. at 555 Selby Street, San Francisco, CA 94124; Phone Bridge # (877) 411-9748, Participant Code 5546256

The City and County of San Francisco invites your firm to submit a bid to fully provide the goods and/or services described herein. This Request for Quotation and any subsequent contract award will be in strict accordance with the documents included; (Offeror should check and be sure that they have received all documents, and should follow the instructions contained within this RFQ when preparing their bid. Please, avoid mistakes and read the documents identified herein.) This request is to provide the City and County of San Francisco with a 4-Wheel Drive Backhoe/Loader or City approved equal unit and other equipment or services that may be required.

Event ID: SFGOV-0000002050
Format/Type: Sell Event RFx
Round: 1
Version: 1

Payment Terms
### External Bids Are Redirected to Other Websites

<table>
<thead>
<tr>
<th>Department</th>
<th>Event Name (Unsensitized)</th>
<th>Event IC</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>View Events and Place Bids</td>
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</tbody>
</table>

#### OPPORTUNITIES

- **EXT DEM | CAD Consulting Services**
  - Format: Sell | Type: RFx

- **EXT DPW | VL PAVE RENOV NO. 36 & SWR**
  - Format: Sell | Type: RFx

- **EXT SHF | 2019-08 Discharge Planning**
  - Format: Sell | Type: RFx

- **EXT REC | CON19-088 RICHMOND SPRINKLER**
  - Format: Sell | Type: RFx

Showing Results 1-4 of 4
Your new Work Center organizes links
Bidder/Supplier Status is now pushed to User.
Key levers of Supplier Compliance are now clearly displayed
Contact
Contact User Support

User Ticket
Ask for help or ask a question by creating a User Ticket, which will be routed to the team most capable of helping you.

Create A New Ticket
Check Ticket Status

Live Help
Call User Support:
415-650-2442
8:00 AM — 5:00 PM
Email User Support:
sfcitypartner.support@sfgov.org

One-on-One Labs
Mondays (Except Holidays)
8:00 AM — 5:00PM
Drop in at 1155 Market, 6th Floor or make a reservation by emailing
sfcitypartner.support@sfgov.org
WebEx is available by appointment.
Articles should pop up as you type your question. "Solutions" takes you to a list of articles.
Bite Size Articles to Help You Do Your Work

BIDDERS

Bidder: Viewing and Bidding on City Business (4)
- Viewing and Bidding on Sourcing Events (as a Bidder)
- Bidder: Viewing Public Sourcing Events
- Bidder: Viewing Private Sourcing Events
- Bidder: Entering a Bid

Bidder: How to Become an Approved Supplier (4)
- A Step by Step Guide to Becoming an Approved Supplier
- Bidder: Complete Your Business Tax Registration
- Bidder: File a 12B Equal Benefits Ordinance Declaration
- Bidder: File an Optional 14B Local Business Enterprise Certification

Bidder: Manage Your PeopleSoft Account (6)
- A Step by Step Guide to Managing your Bidder Account
- Bidder: Managing Your Bidder Profile (Including Address and Contact Li...
- Bidder: Maintaining Your Categories & Alerts
- Bidder: File a 12B Equal Benefits Ordinance Declaration
- Bidder: File an Optional 14B Local Business Enterprise Certification
First become a Registered Bidder...

The first step to begin working with the City is to complete a short registration process to become a "Registered Bidder". This will allow you to view and bid on Sourcing Events.

...then Become an Approved Supplier

After becoming a Registered Bidder, you can then advance your status to become an Approved Supplier, which allows you to be fully awarded City contracts. The steps to do this are as follows:

1. Complete a [San Francisco Business Tax Registration](#)
2. Complete a [12B Equal Benefits Declaration](#)

In addition to the hyperlinked directions above, you can click here to view step-by-step directions on [How to Become an Approved Supplier](#).

Additional Programs and Forms that may apply to you as you work with the City include the following:

- [Optional 14B LBE Certification for Small Local Businesses](#)
- [Requirements Based on Your Annual Business with the City](#)
- [Contract-Related Requirements](#)
- [First Source Hiring Program](#)
Mobile Friendly: Adjusts to Your Screen
What technology are they using?
- 91.5% are using their desktop computers
- 52.3% are using Chrome

How long they are spending?
- 06:28 min

Where are Users coming from?
- Direct 91%
- Google 2%
- Bing 2%
- sfgov.org 2%
Since April 15 Go Live:

- Total Site Users: 7,100
- Total Opportunities Viewed: 7,325
- Total Bids Submitted: 156
- Total Bidder Reg Completed: 318
POP UP POLLS

• Allows us to get targeted feedback on areas we are most concerned about
• As User completes certain sections, the User is prompted to give feedback
• In less than 30 seconds, the User can provide valuable input
BIDDER REGISTRATION POLL

Poll appears when you complete bidder registration.

Average Rating
9.7/10

How was your registration experience?

0 1 2 3 4 5 6 7 8 9 10

Needs improvement  Excellent

Send

How can we improve the experience?

Please type here...

Send

What did you like about the experience?

Please type here...

Send

Response: 0-8

Response: 9 & 10

BEAUTIFUL
EASY
NEW
CLEAR
QUICK
SIMPLE
ENJOYABLE
SUBMIT BID POLL

Poll appears on the bid submission confirmation page

Average Rating
6 /10

CLEAR EASY CONFUSING USER FRIENDLY

ATTACHMENTS

How was your experience placing a bid?

Needs improvement
Excellent

Response: 0-8
Response: 9 & 10
USER FEEDBACK

Appears on all pages, except if there is a Poll
Did You Book Mark the Old Site?
Use this link Instead: https://sfcitpartner.sfgov.org
Road Map

• Continue to Improve Submit Bid Process
• Make Invoice Submission more user friendly
• Make Payment Affidavit more user friendly
Payment of Invoices

- Steady downward trend of overdue invoices with uptick at year end due to high volume.
- Overdue payments down by 47% from last year at same time
The Big Picture:

- Over $25 Billion paid since go-live
- 13,264 Suppliers Paid Since July 2017

<table>
<thead>
<tr>
<th>PeopleSoft System Payments</th>
<th># of Payments</th>
<th>$ Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Citywide</td>
<td>976,758</td>
<td>$25,214,079,432</td>
</tr>
<tr>
<td>Total Chapter 6 Departments</td>
<td>264,765</td>
<td>$10,646,721,610</td>
</tr>
<tr>
<td>% of Chapter 6 Dept Payments/$$</td>
<td>27%</td>
<td>42%</td>
</tr>
</tbody>
</table>
Average Payment Time is 24.1 Days